# Supermax POS **Customer Loyality / Store Credit**

## **Configuration Setting**

| POS Customer Loyality Points Home > Extensions > POS Customer Loyality Points |         |   |  |  |  |  |
|---|---------|---|--|--|--|--|
| 🖋 Edit Account Module   |         |   |  |  |  |  |
| Status  | Enabled | ~ |  |  |  |  |
| * Purchase amount for 1<br>store credit 🝞                                     | 100     |   |  |  |  |  |

-Status: The admin can change the Status of the Module by choosing Enabled or Disabled from the drop-down menu. When the Status is Disabled then the **Customer Loyality / Store Credit** functionality will not work.

-Purchase amount for 1 store credit: The customer will earn 1 store credit for the purchase of the set amount. For instance, if the admin sets the Purchase amount for 1 store credit as 1000 then \$1 will be rewarded as a store credit for each \$1000 purchase.

-The **Store Credit Amount** of each customer can be view in the Transaction detail of that customer.

| Edit Customer             |   |      |
|---------------------------|---|------|
| General Affiliate History | Transactions Reward Points IP Addresses |      |
| Fransactions              |   |      |
| Date Added                | Description                             | Amo  |
| 19/04/2022                | Earned towards Order ID: #905           | \$1. |
| 14/04/2022                | Earned towards Order ID: #903           | \$65 |
| 26/02/2022                | Earned towards Order ID: #885           | \$   |
| 11/09/2021                | Earned towards Order ID: #809           | \$31 |
| 10/08/2021                | Earned towards Order ID: #793           | \$.  |
| 10/00/2021                |   |      |
| 10/06/2021                | Earned towards Order ID: #734           | \$32 |

### **Customer Loyality Points**

#### Customer Loyality Points Home > Customer Loyality Points

| Customer Loyality Po | oints List |                |                     |              |          |                     |                  |
|----------------------|------------|----------------|---------------------|--------------|----------|---------------------|------------------|
|                      |            |                |                     |              |          |                     |                  |
| Customer Name        |            |                | Credit/Debit Amount |              |          | Transaction Type    |                  |
| Customer Name        |            |                | Credit/Debit Amount |              |          | Debit               | ~                |
| Order ID             |            |                | Date Added          |              |          |                     | <b>Q</b> Filter  |
| Order ID             |            |                | Date Added          |              |          |                     |                  |
|                      |            |                |                     |              |          |                     |                  |
| Customer Name        | Order ID   | Description    |                     | Credit/Debit | Amount   | Date Added          | Transaction Type |
| aaa bbb              | 912        | Earned towards | Order ID: #912      |              | \$333.00 | 2022-04-23 19:34:24 | Credit           |
| Jane Smith           | 910        | Earned towards | Order ID: #910      |              | \$297.00 | 2022-04-22 13:20:17 | Credit           |
| John Smith           | 907        | Earned towards | Order ID: #907      | \$6.00       |          | 2022-04-19 08:02:08 | Credit           |
| Gan Siang            | 906        | Earned towards | Order ID: #906      |              | \$25.00  | 2022-04-19 08:01:57 | Credit           |
| John Doe             | 905        | Earned towards | Order ID: #905      | \$13.00      |          | 2022-04-19 07:58:51 | Credit           |

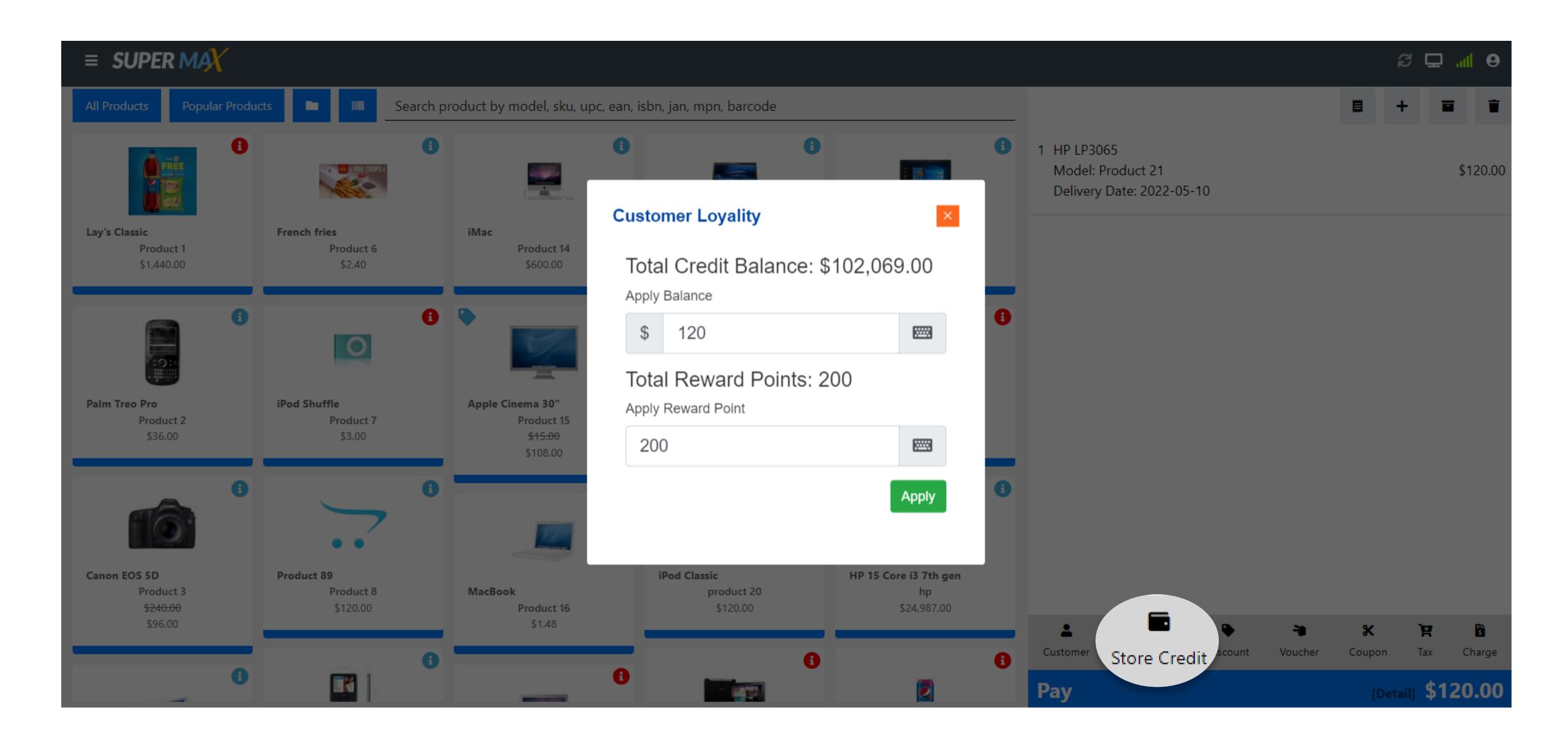
| Customer Name | Order ID                  | Description                   |              |                       | Cred                    | it/Debit Amount Date Adde |                    | ed                  | Transaction Type |                  |
|---------------|---------------------------|-------------------------------|--------------|-----------------------|-------------------------|---------------------------|--------------------|---------------------|------------------|------------------|
| aaa bbb       | 912                       | Earned towards Order ID: #912 |              |                       |                         | \$333.00 2022-04-23 19:   |                    | 34:24 Credit        |                  |                  |
| Jane Smith    | 910                       | Earned towards Order ID: #910 |              |                       | \$297.00 2022-04-22 13: |                           | :20:17             | Credit              |                  |                  |
| John Smith    | 907                       | Earned towards Order ID: #907 |              | \$6.00 2022-04-19 08: |                         | :02:08                    | Credit             |                     |                  |                  |
| Gan Siang     | 906                       | Earned towards Order ID: #906 |              |                       | \$25.00 2022-04-19.08   |                           | 01:57 Credit       |                     |                  |                  |
| John Doe      | 905                       | Farned towards Order ID: #905 |              |                       |                         | \$13.00                   | 2022-04-19 07      | :58:51              | Credit           |                  |
| John Doe      | Customer Na               | me                            | Order ID     | Descrip               | tion                    | Ci                        | redit/Debit Amount |                     | Date Added       | Transaction Type |
| Necmi SOYLU   | Rajesh Mittal             |                               | 831          | Order ID              | ): #831                 |                           | \$-168.00          | 2021-10-17 18:06:13 |                  | Debit            |
| Necmi SOYLU   | Rajesh Mittal             |                               | 795 Order IE |                       | ): #795                 |                           | \$-5.00            |                     | 1-08-11 03:23:54 | Debit            |
| jose diogo    | Rajesh Mittal             |                               | 783 Order II |                       | ): #783                 | \$-10.00                  |                    | 202                 | 1-08-03 00:20:29 | Debit            |
| John Doe      | New Customer smith        |                               | 770          | Order ID              | ): #770                 | \$-200.00                 |                    | 202                 | 1-07-01 09:57:29 | Debit            |
|               | John Smith                |                               | 746          | Order ID              | ): #746                 |                           | \$-1,000.00        | 202                 | 1-06-17 11:46:21 | Debit            |
| John Smith    |                           |                               | 744          | Order ID: #744        |                         | \$-12,500.00              |                    | 202                 | 1-06-17 11:29:23 | Debit            |
|               | Bosco Dufus<br>John Smith |                               | 736          | Order ID              | ): #736                 |                           | \$-200.00          | 202                 | 1-06-10 09:42:55 | Debit            |
|               |                           |                               | 733          | Order ID              | ): #733                 | \$-1,500.00               |                    | 202                 | 1-06-09 18:12:33 | Debit            |
|               | John Doe 538 Order IE     |                               | ): #538      |                       | \$-192.00               | 2020                      | 0-12-03 03:39:00   | Debit               |                  |                  |

-In the **Customer Loyality Points List** the Credit/Debit amount of the loyality points is recorded.

-The name of the customer, the order ID on which the customer earned or applied the store credit amount with a descriptive note, the Credited/ debited amount, the date and time when the transaction was placed with the Transaction **Type** are displayed in the list.

## **POS Terminal**

### **Store Credit**

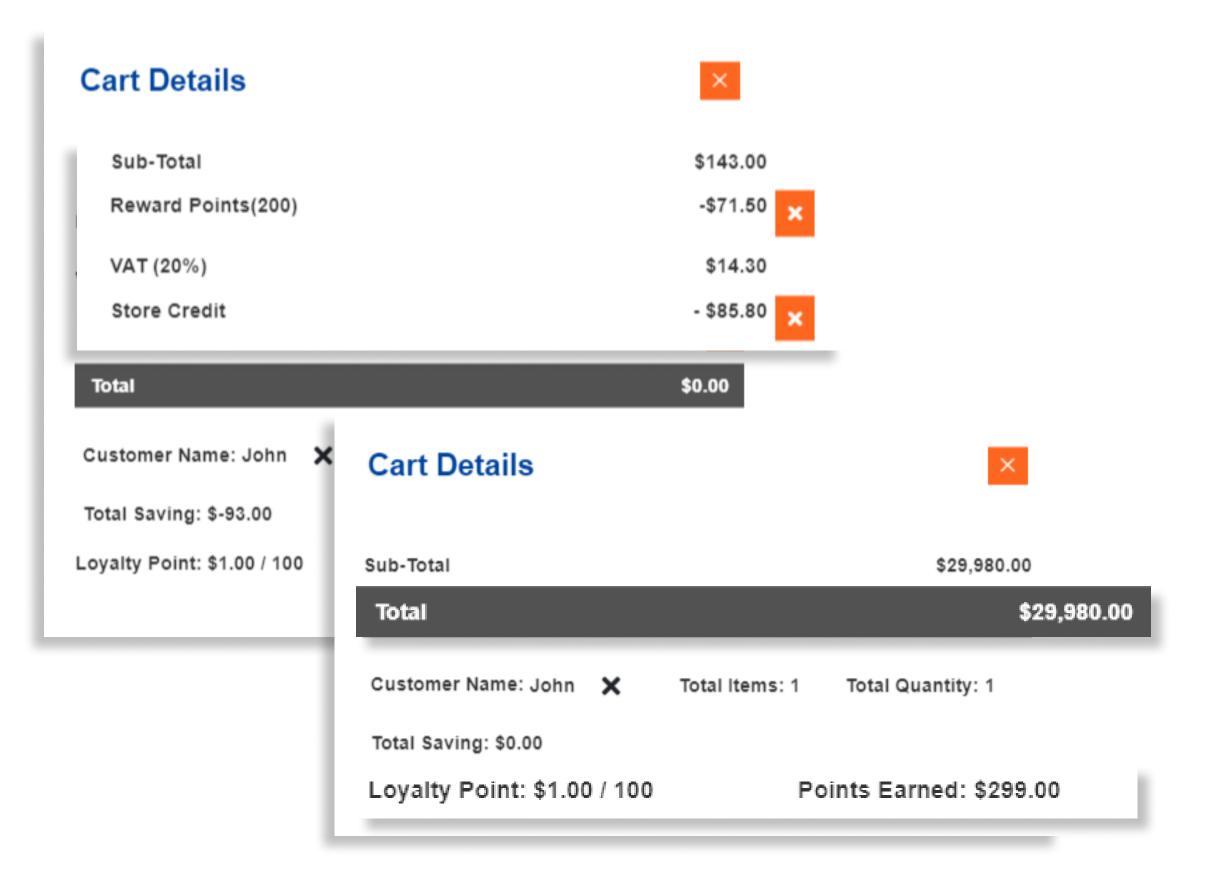


-After adding the item to the cart, the cashier can apply Store Credit to the transaction to reduce the total cost.

-Store Credit refers to the Customer Loyality points, which include the Credit Balance and **Reward Points** earned by consumers when they place an order.

-The selected customer's Total Credit Balance and Reward Points are displayed. It can be applied if the available balance is sufficient and the points will get **debited from the total balance**.

| Custor | Customer Loyality                              |      |  |  |  |  |  |  |
|--------|--|------|--|--|--|--|--|--|
|        | l Credit Balance: \$102,069                    | 9.00 |  |  |  |  |  |  |
| \$     | 120  |      |  |  |  |  |  |  |
|        | Total Reward Points: 200<br>Apply Reward Point |      |  |  |  |  |  |  |
| 200    | )  |      |  |  |  |  |  |  |



-The deducted amount of Reward Points and Store Credit is indicated in the **Cart Details** and reflected in the total amount.

-For each order, the customer receives a certain number of loyality points based on the total amount, which is credited to his or her registered account.

-The number of points earned during an order is also displayed in the Cart Details.



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